



TERMS AND CONDITIONS

The Client engages SG DebtBuster to conduct consultancy work in respect of designated case and SG DebtBuster agrees to undertake such consultancy work on the Terms & Conditions set out in the Agreement.

Part 1 – Definitions “Agreement” means the entire contractual agreement entered into between the Client and SG DebtBuster for provision of the Services and any variations thereof or amendments thereto agreed by both parties in writing. The Agreement includes the Authorization Letter and these Standard Terms of Engagement.

“Client” means the entity, company, person or firm cited in the Agreement as party engaging SG DebtBuster to perform the Services and undertaking responsibility for payment of the Fees to SG DebtBuster for performance of the Services.

“Counselors” mean SG DebtBuster’s employees, counselors and agents who perform the Services.

“Fees” mean remuneration specified by SG DebtBuster and agreed by the Client that shall be paid to SG DebtBuster for performance of the Services.

Part 2 – Client’s Obligations The Client shall advise SG DebtBuster of the name of the person appointed by the Client to act as the Client’s representative and agrees that the representative shall have the authority to act on behalf of the Client for all purposes in connection with the Agreement.

The Client shall as soon as practicable make available to SG DebtBuster all information, documents and other particulars relating to the Client’s current financial situation.

If the Client becomes aware of any information/matter which may change the scope or timing of the Services, then the Client will have the responsibility to inform SG DebtBuster.

Part 3 – SG DebtBuster’s Obligations SG DebtBuster will ensure that the Services are performed in a timely manner.

SG DebtBuster will ensure that the Counselors will exercise professional skill, care and diligence in performing the Services.

SG DebtBuster will liaise regularly with the client during the performance of the Services.

If SG DebtBuster considers the information, documents and other particulars made to it by the Client are insufficient to enable it to provide the Services in accordance with the Agreement; SG DebtBuster will advise the Client. It is the Client's responsibility to then provide such further assistance, information or other particulars as is necessary in the circumstances.

If SG DebtBuster becomes aware of any information/matter which will change or which has changed the scope or timing of the Services, then they shall give notice to the Client of the changes.

Part 4 – Payment of Services The Client shall pay SG DebtBuster the Fees as provided in, and at the times and in the manner set out in the Agreement.

After each agreed payment is made to SG DebtBuster, they shall issue the Client a Statement of Account and Official Receipt through post to the Client's last known address.

If the Client dispute whole or portion of the amount claimed by SG DebtBuster, the Client shall pay the portion not in dispute and shall notify SG DebtBuster in writing the reasons of the dispute. If the parties are unable to reach agreement within fourteen (14) days of the Client's notice, the dispute shall be determined in accordance of the Agreement.

If the Client terminates the engagement of SG DebtBuster for any reason other than for breach of Agreement, SG DebtBuster shall be entitled to payment for the Services carried out and costs committed by SG DebtBuster during the period up to and including the date of termination.

SG DebtBuster has calculated the Fees for the Services provided under the Agreement on the assumption that the Services are to be provided under circumstances normally pertaining to the type of work in question.

Part 5 - Termination of Services The Client may by notice in writing served on SG DebtBuster to terminate the Services under the Agreement :

a) If SG DebtBuster is in breach of the terms of the Agreement and the breach has not been remedied within twenty-eight (28) days (or longer period if the Client may allow) of the service by Client on SG DebtBuster of a notice requiring the breach to be remedied; or

b) If the Client serves on SG DebtBuster of a notice requiring that the Agreement be terminated on a date specified in the notice.

Termination shall be without prejudice to any claim that either party may have against the other in respect of any breach to or of the Agreement, which occurred prior to the date of termination.

Part 6 – Confidentiality Neither the client nor SG DebtBuster shall disclose any details or information in any form provided to it on a confidential basis, during or after the term of Agreement, without the prior written approval of the providing party.

Part 7 - Feedback The Company welcomes your feedback. Should You feel dissatisfied with any of the Company's Goods/or Services, please contact the Company at Tel: +65 68469077, Fax: +65 68469055 or email the Company at: Email: info@sgdebtbuster.com